

Dear Neighbors,

### Thank you for your rent.

It's important to you as well as to us: your rent allows us to pay for

- janitor service,
- utilities (such as water, gas, cable and electric),
- garbage removal and recycling.

Rent payments allow us to pay property taxes, which support:

- schools,
- libraries,
- parks, and
- emergency services.

When things break, rent allows us to have them fixed.

We know that our government is looking for ways to help. Unfortunately, there is no program that allows us to stop paying our obligations or to defer rent.

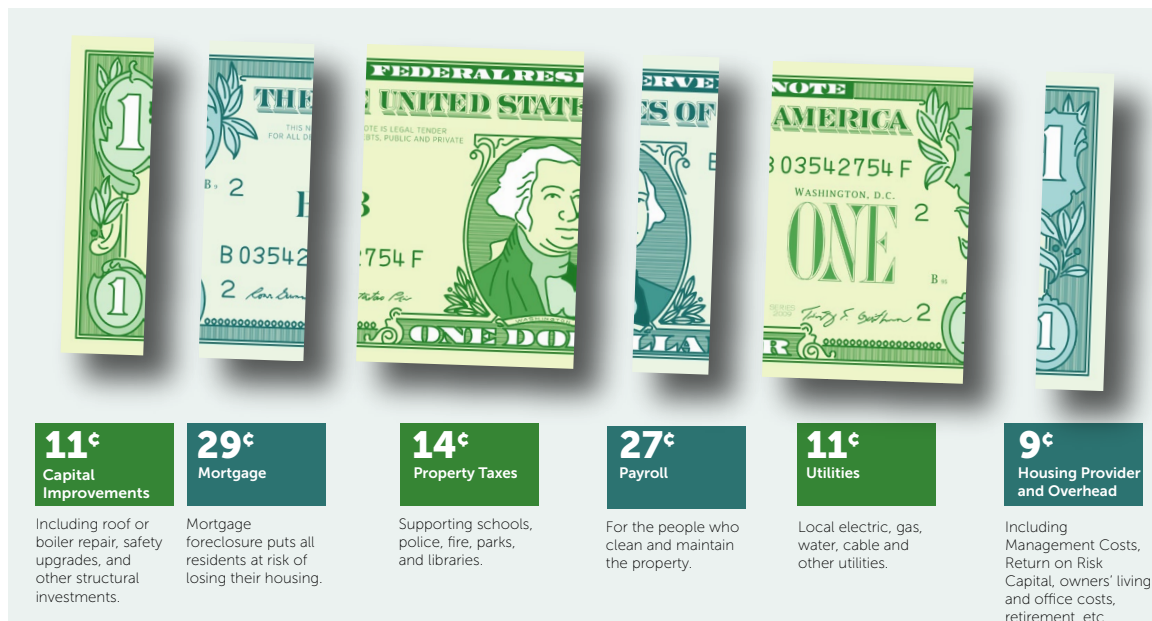
If you believe you will face difficulty in making your June rent payment due to a COVID-related crisis, **talk to us** and we will try to work it out.

If you don't talk to us, our ability to work with you becomes limited.

Together we can keep your building, your neighborhood, and you healthy and safe.



## WHERE DOES MY RENT GO?



Sources: National Apartment Association 2019 Survey of Operating Income & Expenses in Rental Apartment Communities, U.S. Census Bureau 2015 Rental Housing Finance Survey, Redstone Residential; as adapted for Chicago by NBOA. Amounts may not equal 100% because of rounding.